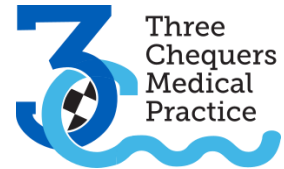


Three Chequers Medical Practice incorporating:

Endless Street Surgery
Three Swans Surgery
Winterslow Surgery
Porton & Old Sarum Surgery



Three Chequers Medical Practice

72 Endless Street
Salisbury
SP1 3UH

T: 01722 336441

E: three.chequers@nhs.net

www.3chequers.co.uk

Dear Patient,

This is your 3rd invitation for your Long-Term Condition and Annual Medication Review.

We are sending you a final reminder to please book your review. We are sending you this letter as we have previously invited you to make an appointment for your annual review via SMS, Email, letter or by telephone on more than one occasion, if we have the incorrect method recorded please contact the surgery to update your information.

It is important to make and attend your appointment so we can ensure your condition is properly controlled and managed. If you run out of your repeat medication and have not had a review, we will have difficulty re-authorising your repeat medication. Declining our invitation or failing to make an appointment may result in your medication being stopped as we require up-to-date results to ensure we can prescribe safely.

We care for 24,000 patients, 40% of which have a Long-Term Condition or a Medication that needs to be monitored or reviewed on annual basis. We have created a mechanism to invite patients in line with their birth month to ensure we can provide this service to our patients alongside other urgent and acute medical care. We only have a limited number of appointments each month, therefore it is vital that you respond to your invitation and make an appointment within your birth month to ensure your tests are completed and reviewed before we invite the next group of patients.

The review we have invited you for is a 2-part review. The first part is an appointment with a Healthcare Assistant to carry out tests such as take your blood, blood pressure and ask questions about your lifestyle. Once we have received these results, the second part will be a clinician reviewing these results and updating your medication for another year. If the clinician feels it is necessary, they may choose to contact you to discuss a care plan. However, you can view your results online or by contacting our designated results line. This is available between 2pm and 5:30pm Monday - Friday. Please phone [01722 336 441](tel:01722336441), and select option 3 from the list of options. We encourage you to make sure you have attended the first part of this review to allow our clinicians to complete the second part.

To make an appointment yourself, please use the booking link in the following message and enter your date of birth to access the available appointment slots. You may need to select a different session using the drop-down menu until you find an available appointment.

If you have already made an annual review appointment, please ignore this letter.

Partners: Dr Jeremy Howell · Dr Craig Kyte
Dr Michele Giorgi · Dr Helen Drayson · Dr Timothy Moody
Dr Peter Moody · Dr Hannah Clarke · Dr Daniel O'Sullivan

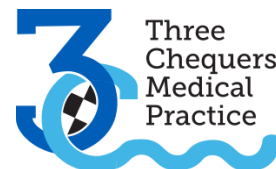
Three Chequers Medical Practice Registered Address: 72 Endless Street, Salisbury, SP1 3UH

T: +44 (0) 1722 336441 E: three.chequers@nhs.net W: www.3chequers.co.uk

Register for Systmonline - The services are open **24/7/365** and can be accessed from your home PC, Tablet or Mobile phone

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These appointments are in high demand, so not attending this appointment is a waste of valuable clinical time and will prevent another patient from having the opportunity of being seen. It is also important to attend your appointment so we can ensure your condition is properly controlled and managed.

If you are in a situation where you are unable to attend, you can cancel your appointment through online services or by emailing three.chequers@nhs.net as soon as possible.

Yours sincerely,

Administration Team
Three Chequers Medical Practice

If you do not wish to take part in your annual review process, then please complete and return the slip below to the Practice. Please be advised that, if you decline to attend your review and you are taking regular repeat medication, then we will have difficulty authorising your prescription. We understand that there might be a genuine reason for you to decline this invitation, such as you are under the care of the hospital and already have regular blood tests. Please ensure that you complete the below slip and return to the LQM Administration team by hand, post or email.

I wish to decline the invitation to have a long-term condition review.

Reason for declining:

Name: _____

Date of birth: _____

NHS No: _____

Signed: _____

Dated: _____

Partners: Dr Jeremy Howell · Dr Craig Kyte
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