



Dear Dispensing Patient,

We are writing to inform you of an important update to our medication delivery service.

From 7th April 2026, we will be changing the days on which we carry out deliveries.

Our new delivery schedule will be as follows:

Day:	Delivery to Pick Up Locations:	Villages:
Monday	Whaddon Post Office, Pitton Post Office, Coombe Bissett Stores, Alderbury Store	Firsdon
Tuesday	None	Porton, Gomeldon, Woodfords, Allington, Newton Tony, Idmiston
Wednesday	Whaddon Post Office	The Grimsteads, The Winterslows, Lopcombe, Farley
Thursday	Pitton Post Office	The Winterbournes, Pitton
Friday	Whaddon Post Office, Coombe Bissett Stores, Alderbury Stores	Nunton, Bodenham, Alderbury, Whaddon
<i>We deliver to the sites on the days listed above, collection can be made at your convenience.</i>		

We are also pleased to let you know that we have welcomed two new delivery drivers to our team – Kevin and Michael, this will help us to improve the efficiency and reliability of our service and ensure that your medication is delivered safely and on time.

What this means for you:

- If you currently receive deliveries, your delivery day may change.
- To avoid delays with your medication, please order via SystemOnline, the NHS App, or by emailing prescriptions.3chequers@nhs.net
- We kindly ask that you ensure your prescription requests are submitted in good time to accommodate the new schedule.

We would also like to take this opportunity to thank the local shops and community locations that support us by acting as collection points for prescriptions – Alderbury Store, Whaddon Post Office, Pitton Post Office, Coombe Bissett Stores. These sites provide this service free of charge, and we are very grateful for their help. If you collect your medication from one of these locations, you may wish to support them by making a small purchase during your visit, although this is entirely optional.

If you are unsure of your new delivery day or have any questions, please do not hesitate to contact us on 01722 336441 and speak to a member of our Dispensary team.

Thank you for your understanding and continued support.

The Dispensary Team